

Frequently Asked Questions on, supply of certified copies/inspection of evaluated answer books

Please note that this paper is merely an attempt to provide answers to questions on the subject, posed to us, by the candidates from time to time, to the extent possible and with reference to the extant scheme of examination. However, this compilation is neither exhaustive nor does it purport to be a source of complete information on the subject. Hence, candidates are advised, in their own interest, to refer to the announcement dated 24th January 2019 hosted on www.icaai.org besides referring to the Chartered Accountants Regulations 1988.

1. I want to apply for certified copies/inspection of my evaluated answer books. How do I proceed?

a) In case you are a Foundation / Intermediate(IPC) / Intermediate / Final Old / Final New candidate, it is mandatory that you submit your application for inspection / supply of certified copies of answer books, online only, at <https://icaaiexam.icaai.org> and also pay the requisite fee on-line through the payment gateway. Physical application by such candidates will not be entertained.

There is no provision for submission of application for certified copies of evaluated answer books with late fee.

b) In case you are Post Qualification Courses (PQC) examinee, you can submit a physical application for inspection/ supply of certified copies of answer books, in the normal course, along with the Demand Draft for applicable fees.

There is no need to send the printout of the on-line application by Speed Post.

You are required to upload a handwritten application duly signed by you, seeking certified copies of answer books, for the purpose of matching your handwriting with that on the answer books. Such handwritten application should be in running handwriting and not in capital letters.

In case you are a Hindi medium candidate, your handwritten application uploaded on the portal should be in Hindi.

Please note that if the uploaded scanned image is not your handwritten application, but of some other document, your application will not be processed by the office. Such an application, even if it is a "SUCCESSFUL TRANSACTION", will not be treated as a valid application and will not be processed.

It may be noted that wherever the Question Paper is on MCQ pattern & answers are written by the candidates on OMR answer sheets, only copies of OMR answer sheet will be provided upon receipt of an application in this regard, under this scheme. Neither MCQ paper booklet nor the answer keys thereon will be provided, in respect of such papers. The certified copy of OMR answer sheets will not bear the Mark's awarded since the same are awarded in the System.

Such papers include the following :-

Exam	Papers
Foundation	Paper 3 & 4
Intermediate(IPC)_(Old)	MCQ component of Paper 2,4,6 & 7
Intermediate(New)	MCQ component of Paper 2,4,6 & 7
Final(Old)	MCQ component of Paper 3,4,6,7 & 8
Final(New)	MCQ component of Paper 3,4,6,7 & 8
ISA-AT	

2. When do I get the copies of the answer books, once I submit an application?

We endeavour to provide you the certified copies of your answer books within 30 days from the date of receipt of your application at ICAI, complete in all respects.

3. I have already applied for inspection/certified copies of my evaluated answer books. Will the same application be treated as an application for verification also? Or do I have to make a separate application for verification?

Before providing certified copies/inspection of evaluated answer books to the examinees, verification of answer books, within the scope of Regulation 39(4), is also carried out, by the office, suo motu, in respect of all applications for inspection and/or certified copy of evaluated answer book(s) and in case of any discrepancy leading to increase in marks, a revised statement of marks is also sent to you.

Verification under Regulation 39(4) covers the following aspects:

- Whether any question or part thereof has remained unvalued
- Whether there is any totalling error in any question or total marks on the cover page
- Whether there is any discrepancy between the stepwise marks, total marks for each question indicated on the cover page

However, in case you still notice discrepancy, within the scope of verification as envisaged in Regulation 39(4), upon receipt of certified copies/inspection of evaluated answer books, you can bring it to the notice of the office, immediately on receipt of certified copies/inspection of evaluated answer books.

4. I applied for certified copies of my evaluated answer books and received them. I am not satisfied with the evaluation of my answers and the marks awarded. I want to apply for re-evaluation of my answer book. Can I do so?

No. Re-evaluation of evaluated answer books is not permitted as per CA Regulations 1988.

5. I applied for certified copies of my evaluated answer books and received them. I notice that the marks awarded on the answer books are different from the marks on my statement of mark? Why is it so?

In terms of Regulation 39(2) of the CA Regulations 1988, the Council of the Institute

may, in its discretion, revise the marks obtained by all the candidates or a section of candidates in any particular paper or papers or in the aggregate in such manner as may be considered necessary. The term “section” used in the above mentioned Regulation refers to the category of the candidates whose answer papers are valued by an examiner and such other category of candidates as may be specified by the Council.

Marks awarded on the answer books are the marks given by the examiner, based on the actual performance of the candidate. Marks given on the statement of marks include marks awarded in terms of Regulation 39(2) mentioned above.

6. I applied for certified copies of my evaluated answer books and received them. I notice that some part of the answers are not evaluated by the examiner or there is a totaling error or marks awarded have not been carried forward to the cover page or such other matters that fall within the scope of verification covered under Regulation 39(4). What should I do now?

You can write to the office about the same, within 30 days from the date of the hosting of certified copies/inspection of evaluated answer books.

7. I applied for certified copies of my answer books and got them. However, pursuant to suo motu verification carried out by the office, upon my application for certified copies, marks awarded to me got revised. Will I get refund of the fee paid by me for getting certified copies?

No. Fee paid for obtaining certified copies is not refundable, under any circumstances.

8. What are the steps involved in making an on-line application?

- Go to <https://icaiaexam.icaai.org>.
- Login through your User ID and password and Click on "Apply Now" against the activity "Certified Copies/Inspection" from your dashboard.
- A data entry screen will appear. Fields relating to your name, registration number and medium of the examination would be displayed on the screen. You will have to enter the following data in the respective fields:
 - Select Certified Copies or Inspection
 - Select the papers for which you want Certified Copies or Inspection
 - Please note that you can only select the papers in which you had appeared. In case of any wrong selection, the system will give an error message "Invalid selection".
 - Upload scanned copy of handwritten request duly signed containing all the relevant details like roll number, papers for which Inspection/Certified Copies are sought. If you had opted for Hindi medium in the examination, then the application must be in Hindi and if you appeared in the Exam in English then the application must be in English.
 - In case of any discrepancy between the papers for which Inspection/Certified Copies are sought as mentioned in the scanned image and those ticked in the portal, the latter shall prevail.
 - Once you select “Save and Preview” on the said screen, a confirmation page with the details, name, registration number, roll no., address and papers selected etc will appear. Please check all the details entered by you including the scanned image uploaded. You have to confirm the data you have filled in, by clicking on the “CONFIRM” button. In case any of the details you have filled in is incorrect, you can go back and make the necessary corrections wherever required, come back and confirm.
 - Once you confirm the data, you will be directed to the payment page where you can

make the payment online thru Net Banking or Credit / Debit Cards (Master / Visa / Maestro / Rupay / BHIM UPI)

- Once payment is successful, a payment confirmation page will appear on the screen giving details of Roll No., Paper/s applied for Inspection/Certified Copies, Amount Paid, Transaction response, control number etc with a remark "TRANSACTION SUCCESSFUL", against the transaction response. The application will be successful only when the Control Number is correctly appearing and that it is not null or zero.
- Take a print out of the payment confirmation page, which serves the purpose of acknowledgement from the Institute and keep it safely for your reference. That will be the acknowledgement. Remember to quote the transaction number appearing on the payment confirmation page in all future correspondence on the subject with the Institute.
- If the transaction is not successful, you can retry. Mere deduction of fee from your account does not mean successful form submission.

9. Apart from the applicable examination/verification/Certified copies or other fee payable to the Institute towards exam related services, are there any other charges to be paid by the candidate?

Yes. In addition to the applicable fee payable to the Institute by the candidate towards exam related services, they will be required to pay bank charges at the following rates, while paying the said fee, online through the payment gateway. These are charges payable by the candidate to the bank and will be recovered along with the applicable fee payable to the Institute:-

Domestic Credit Cards: 0.50% + GST

Domestic Debit Cards / Rupay Cards:-

Upto Rs. 2000 : Nil

Greater than Rs. 2000 : 0.9% + GST

International Cards: 0.5% + GST

Net Banking: Nil

BHIM UPI: Upto Rs.2000 : Nil

Greater than Rs.2000 : 0.65% + GST

10. The amount got deducted from my account but I do not get a “Successful” transaction screen. What do I do now?

If the screen shows the status of your transaction as "Not successful" or the Control number is blank or zero, then that means your online request is not received by us, even though the fee might have been deducted from your bank account. In such cases, office will not be able to process your application, since the application is not there with the office. The fee relating to the failed transaction received by us, if any, will be credited back to your bank account as per the procedure within 30 days of close of this application process. The status of your payment attempts can be checked against the relevant activity

by clicking of the 'Payment Status' icon.

11. How do I come to know whether copies of answer books have been dispatched to me?

The online applicants can check the status of their application for certified copies at <https://icaiaexam.icaai.org> once you login. You will be sent an email and SMS at your registered Email-ID and mobile phone on how to view/download the scanned copies of your answer books.

You can also send an email at the following Email IDs, as per the exam:

foundation_examhelpline@icaai.in
intermediate_examhelpline@icaai.in
final_examhelpline@icaai.in
dms_examhelpline@icaai.in (For post qualification courses)

You can also contact on the following telephone numbers:

Help Desk: 0120 3054 851, 852, 853, 835
Foundation : 0120-3894815
Intermediate : 0120-3054 806, 808, 819; 0120-4953 706, 708, 719, 0120-4345620
Final : 0120-3894 807,808, 809
Post qualification courses : 0120-3054 836, 3054 842

12. Should I upload scanned copy of my "Declaration" on the portal?

No. You need not upload scanned copy of your "Declaration" on the portal.